

MANAGING A REMOTE DEVICE

ABSTRACT

An agent obtains data from a device by receiving a plug-in containing system calls for obtaining the data from the device, loading the plug-in into the agent, obtaining the data from the device using the system calls, and transmitting the data over an external network using one or more of a plurality of protocols. The data is provided to a client by formatting the data, and making the formatted data accessible to a client via the external network.

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